# JOB DESCRIPTION/JOB MODEL

NAME:	PERSAL NUMBER

# A. JOB INFORMATION SUMMARY

JOB TITLE	Assistant Manager: Collective Bargaining
CORE	HR Support & Administrative Personnel
JOB LEVEL	Level 9
DATE	29 April 2009
LOCATION	Bisho
COMPONENT	Employee Relations
POST REPORT TO	Manager: Employee Relations
JOB CLASSIFICATION CODE	Middle Management

### **B. HIERARCHICAL POSITION OF POST**

Manager
Assistant Manager

## C. JOB PURPOSE (Linked to Strategic Plan)

To provide sound employee relations and to manage labour relations matters.

D. MAIN OBJECTIVES (Key performance area (KPA's)

	MAIN OBJECTIVES	%
1	Handle collective negotiations and consultation between employers,	25
	employees and organised labour	
	•	
2	Participate in both National & Provincial Chamber.	25
3	Co-ordination of transformation forum and employment relations forum.	25
4	Development, monitoring and evaluation of collective agreement.	15
5	Attend to correspondence that requires special consideration.	10

## E. DIMENSIONS OF THE POST

PERSONNEL BUDGET	EQUIPMENTS VALUE	STORES VALUE	BUILDING BUDGET

## F. PERFORMANCE STANDARDS & INDICATORS (Based on main objectives)

Performance standard (measurable outputs / end results)	Indicator (Indicating how well / if standards were achieved)
MAIN OBJECTIVES	
Handle collective negotiations and	•
consultation between employers, employees	
and organised labour	
Participate in both National & Provincial	•
Chamber.	
Co-ordination of transformation forum and	•
employment relations forum.	
Development, monitoring and	•
evaluation of collective agreement.	
Attend to correspondence that requires special consideration.	•

### G. OUTPUTS PROFILE

Key customers	Requirements	Outputs
Manager	Report on progress / planning input	<ul> <li>Monthly reports</li> <li>Implementation of relevant policies</li> <li>Render Related services</li> <li>Service reports</li> <li>Routine reports and notes</li> <li>Protocols</li> </ul>
Departmental staff/ colleagues	Teamwork, liaising, information-sharing to optimize Labour Relations Policies, services rendered Good communication Feedback, referrals	<ul> <li>Routine memos and notes</li> <li>Technical guidelines</li> <li>Statistics</li> </ul>

Multi disciplinary staff members	Using multidisciplinary team to render support to the Labour Relations management, Co-operation, support, referral	<ul> <li>Referral reports / file notes</li> <li>Regular meetings minutes</li> </ul>
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#### H COMPETENCY PROFILE

Knowledge	Skills	Personal attributes	Learning field
Knowledge of Departmental core business and Public Service Legislation, Regulations and Policies. Labour law	Good Communication skills; Report writing skills; Facilitation skills; Co-ordination skills; Liaison skills; Networking, Decision- making skills, Policy Formulation Skills, Lateral thinking & litigating techniques	Responsiveness; Pro-activeness; Professionalism; Accuracy; Flexibility; Independent; Co-operative; Team player; supportive; compassion, empathy, patience	Understanding of the relevant Acts/prescripts and legislation
Knowledge in the application of labour relations, prescribes and its Policies	Good Communication skills; Report writing skills; Facilitation skills; Co-ordination skills; Liaison skills; Networking, Decision- making skills, Analytical thinking, Conflict Management, Time Management	Responsiveness; Pro-activeness; Professionalism; Accuracy; Flexibility; Independent; Co-operative; Team player; supportive compassion, empathy, patience;	National Diploma/ Degree in a relevant Field (3yrs)  3 years experience is required  Training in professional ethics  Ability to collect and collate data  Demonstrative ability to apply labour law, ability to work under pressure;  Continuous professional and ethical behavior

## I. INDIVIDUAL DEVELOPMENT PROGRAMME (PRIORITY)

\*\*\*\* IT WOULD DEPEND ON THE INDIVIDUAL DEVELOPMENT PRIORITIES

### J. CAREER PATHING

J.1 PROMOTION TO THE NEXT HIGHER POST

1. Next higher post : Manager

2. Nature of work in next higher post: -As required in the higher post

## K. AMENDMENTS TO THE JOB DESCRIPTION

The Head of Department or his/her nominee reserves the right to make changes and
alterations to this job description, as he/she deem reasonable in terms of changes in the job
content in line with the strategic objectives of the Department, after due consideration with the
postholder.

#### L. PERFORMANCE INSTRUMENTS

• The performance instrument of the postholder, should be read as an extension of this job description.

#### M. JOB DESCRIPTION AGREEMENT

 We, the undersigned agree that the content of the completed Job Description/Job Model gives an accurate outline and picture of the job as expected from the incumbent in this job:

SUPERVISOR: Malusi Kashe	JOB INCUMBENT: Mr. N.C. Gaxa	
RANK: Manager	RANK: Assistant Manager	
DATE:	DATE:	
ACCEPTED	SIGNATURE:	
Additional comments/proposed time of revision of this job description:- only if there are changes in the job content.		
Date of revision:		